Future of the OHA

Member Survey and Interview Results

Background

Governing documents will expire September 30, 2030.

Conversations with individual OHA members have either been for or against continuing the association with updated governing documents.

The OHA Board took a vote earlier this year with some board members wanting to continue the association and others wanting to disband it.

Based on that Board vote, we decided to survey the membership so we could better represent the desires of the membership.

Survey Results

Response Details

01 How satisfied are you with the OHA organization as it exists today? (Mandatory)

Answers 114 (100%) Skips 0 (0%)

	COUNT	PERCENT
Somewhat satisfied	51	44.74%
Very satisfied	36	31.58%
Somewhat dissatisfied	21	18.42%
Very dissatisfied	6	5.26%
Total Votes:	114	100%

Response Details

03 Do the OHA fees ($100/year) provide good value for what you receive? (Mandatory)

Answers 114 (100%) Skips 0 (0%)



	COUNT	PERCENT
Yes, definitely a good value	52	45.61%
Somewhat, could be better	29	25.44%
No, not a good value	22	19.3%
I don't have enough information to say	11	9.65%
Total Votes:	114	100%

Response Details

02 How would you rate the Board's communication with members? (Mandatory)

Answers 114 (100%) Skips 0 (0%)



	COUNT	PERCENT
Good - mostly adequate with minor gaps	47	41.23%
Excellent - timely, clear, and informative	44	38.6%
Fair - needs improvement	19	16.67%
Poor - communication is absent or ineffective	4	3.51%
Total Votes:	114	100%

Response Details

04 Looking ahead, what direction would you support for the OHA's future? (Mandatory)

Answers 114 (100%) Skips 0 (0%)

	COUNT	PERCENT
Update the governing documents and continue as a formal Homeowners Association	56	49.12%
Dissolve the OHA and create a voluntary, more inclusive neighborhood association	37	32.46%
Other Option	11	9.65%
Dissolve the OHA	10	8.77%
Total Votes:	114	100%

Survey Takeaways

- 3 out of 4 are satisfied with the OHA as it exists today.
- 4 out of 5 rate the communication from the board as excellent or good.
- Roughly 3 out of 4 think the annual fees provide good value.
- Half would like to see the OHA remain as-is with updated documents.
- 4 out of 5 would like to see either the OHA or some other neighborhood organization remain in operation.

Member Interviews

- Completed 10 member interviews
- Oakmore tenure ranged from 1 year to 42 years
- Themes from survey that were reinforced in the interviews
  - Lack of clarity on what the OHA is/what the OHA board does/why it still exists
  - Belief that all homes in Oakmore should belong to the OHA
  - Desire to see OHA create a stronger sense of community
  - Appreciation for having the OHA in place and a desire to see it continue

Member Interviews

- Additional Interview Themes
  - Desire for a more coordinated Oakmore approach (LPR pilot referenced most often; Painting curb numbers, 311 complaints also referenced)
  - The website is rarely used
  - Newsletter is great (Comms are generally improved this year)
  - $100 annual dues are fine but not clear where the money goes
  - Everyone loves the neighborhood but also feels there's a lack of engagement (2 members used the word apathy)
    - **Reminder:** Board will need a fresh slate for next year's meeting to keep the organization running.

Next Steps

Consolidate all the member suggestions into single list for review

Kick off advisory group to move the initiative forward (Need volunteers)

Reminder: any changes require a majority vote of the membership